



February 2026

Dear Valued Tracey Energy Customer,

As we continue to join with East River Energy, we will be moving our team from our current New Haven location to the East River Energy offices in Guilford, CT. Our move will be effective Monday, February 2.

We are truly grateful for the many Tracey Energy customers who have visited us over the years at our Howard Avenue office, whether to drop off payments, participate in our annual Yale-New Haven Toy Drive, or simply stop in to say hello. The long-standing relationships we have built with our customers are something we will always treasure. If you are in the area, we would love for you to stop by and see our new Guilford location!

Here are a few important things to know:

- Our company name remains **Tracey Energy Services**
- Our new physical address is **401 Soundview Road, Guilford, CT 06437**
- The address for mailing payments is **P.O. Box 388, Guilford, CT 06437**
- Our phone number remains **203-777-5747**
- Our website remains **www.TraceyEnergy.com**

As part of this transition, we will also be moving to a new accounting system. Your invoices and monthly statements will contain the same information you are used to seeing, but they will be presented in a different format and will include a new account number. If you notice anything that does not look correct on your new statements, please call our office and we will be happy to review it with you and make any necessary corrections. There should be no changes to the Tracey Energy website.

The Tracey Energy team appreciates your support as we move forward with this merger and are excited about the expanded services this partnership brings to our customers. We will continue to share updates over the coming months and, as always, please feel free to call us with any questions.

Warmly,

A handwritten signature in blue ink that reads "Jennifer Tracey-Carlo".

Jennifer Tracey-Carlo