

November, 2024



It's Heeeerrrrreeee!

Heating season, that is. Oh, and the holidays (between Mariah Carey and Starbucks, how could we forget?). And (soon) cold weather. We've had a few mornings where the coats needed to come out.

We are back in the Tracey Energy trucks delivering your oil and our service team is working through their annual tune-up schedules. we've provided this three-point list before, but it's worth repeating:

- Do you still need to schedule an annual heating system inspection? **Call our customer service team now** at 203-777-5747 to make an appointment.
- Make sure your service plan is in place. If you have an issue with your heating system, a service plan ensures you are covered and you get a priority appointment. We have three tiers of our Comfortmaster® Service Plan to fit your budget. **Find out more.**
- And if your current heating equipment is ready to be replaced, we need to talk sooner rather than later. New equipment is cost- and energy-efficient and qualifies for tax deductions. Our HVAC team can provide you with all the information you need, order the equipment, and do the installation.

This is also the time of year for generosity. The support of our customers over more than 25 years for the Yale-New Haven Hospital Toy Closet is wonderful (see article below) and we will continue to advocate for supporting small and family-owned businesses, both on Small Business Saturday on November 30 and throughout the year.

We wish you a wonderful Thanksgiving and joy throughout the holiday season!

Best,
Jennifer Tracey Carlo
Ralph Carlo



Easy Energy Tip

Going out shopping? Baking? Decorating the house and moving around a lot? Cleaning the house to get ready for company? These are perfect times to turn down the thermostat and save a little on your energy costs. Little things like this can make a big difference.



Get Smart About Programmable Thermostats

Are you considering a programmable thermostat for your family or giving one as a gift? Here are some things to consider as you make your decision.

- Turning down your heat when you are not home or at night while you're sleeping can result in real cost savings. By adjusting your heat by 7° to 10°F for eight hours a day can result in as much as a 10 percent savings on your fuel bill.

According to ENERGY STAR, most homeowners save about 8 percent on their energy bills, or around \$50 per year.

- A programmable thermostat automatically adjusts your home's heating or cooling, saving you money. Set your thermostat to 68°F to 70°F in the colder months while you're awake and have it drop automatically when you're asleep.
- In the warm months, programming a thermostat to keep the air conditioning cooler during the day and warmer when you are sleeping can also result in real cost savings.
- Programmable thermostats can be set for six or more adjustments every day. And you can override those settings without affecting the overall daily or weekly program.
- Because they work through an app on your smart phone, tablet or computer, you can set, change or manage your thermostat from anywhere. You can ensure the house is warm or cooler when you get home (depending on the time of year) when you know you will be gone for the day.
- You can also manage your home temperature when you are away for a few days, weeks, or even months. Adjusting the heat can be important to the health of your home if temps plummet or soar, and you will receive notices on your app if there are any issues.

Note:

- Programmable thermostats aren't compatible with all heating and cooling systems, so make sure one will work for you.
- The more customizable the thermostat, the higher the price tag.
- If you don't feel comfortable using an app and setting up a heating or cooling program, this might not be right for you.
- You may need to get assistance in installing the device.

Consult the [Energy Star website](#) for information on various brands to help you make a "smart" decision!



Holiday Hours

We'll be taking some time to enjoy our turkey dinners! Please note our holiday hours; our answering service is available 24-7 for emergency needs.

Wednesday, Nov. 27 - 1 pm Close

Thursday, Nov. 28 - Closed

Friday, Nov. 29 – Normal hours



A 30-Year Tradition: Supporting the YNH Toy Closet

Together with our customers, Tracey Energy Services has donated to the YNH Toy Closet for 30 years. We hope you will partner with us again to make a difference in a child's life this holiday season. This wonderful program provides toys to the children in Yale-New Haven hospitals, pediatric clinics and emergency departments from Old Saybrook to Greenwich.



There are three ways to donate:

1. Include a separate donation check made out to YNH Toy Closet with your oil bill payment now through Dec. 31. If you pay electronically, you can mail us a check.
2. Stop by our office on 325 Howard Avenue, New Haven and drop off a new, unwrapped toy.
3. Purchase a toy through the Toy Closet Registry and it will be shipped directly to the Toy Closet.

We will deliver any checks or toys we receive to the Toy Closet program. Thank you!



The First Thanksgiving

Did you know there is only one eyewitness account of the first Thanksgiving? It was written by Edward Winslow on Dec. 11, 1621. This first gathering in what is now Plymouth, Massachusetts (labeled Thanksgiving hundreds of years later) celebrated a successful harvest and was shared by 90 Wampanoag people and 52 English colonists.

The meal included venison, shellfish, cabbage, carrots, cucumbers, leeks, lettuce, parsnips, pumpkins, artichokes, garlic, cranberries, Concord grapes, walnuts, and chestnuts – but not turkey. And no potatoes: The starch on the table was probably corn bread.