

New Beginnings Meet Tried-and-True



We tend to approach the new year with thoughts of a fresh slate, a new beginning, endless opportunities.

We know it's just the day after Dec. 31 – and the confetti that falls in Times Square isn't pixie dust, but thinking about possibility is really a great exercise. It lets us to think beyond our life as it is and consider what it could be. And it's probably something we should work into other days of the year as well. What if we used our birthdays to make resolutions? Or thought about goals and healthy changes when we spring our clocks forward or fall them back? Who says we can't make any day of the year a fresh start?

Sometimes, "tried and true" is great, too. Like our almost 95-year-old company. We pride ourselves on building on the tradition of being reliable, consistent, and dedicated to our customers. Hopefully, you think about us that way, too.

For whatever direction 2025 takes us, may we all have a year of good health, exciting beginnings, and holding onto those things that make us happy.

Best,

Jennifer Tracey Carlo
Ralph Carlo

We Believe in Excellent Service & Excellent Service Plans



Tracey Energy offers some of the best and most comprehensive service plans you can find for your heating equipment, your air conditioning, your water heater, and even natural gas equipment.

All three of our Comfortmaster® heating system service plans include an annual tune-up as well as assurance of 24-hour response to heat emergencies. And each plan offers up to 100 percent of the cost of repairs along with 20 percent cost savings if you need a repair not covered by the plan.

When you purchase a Bronze, Silver or Gold Comfortmaster®, you can add a service plan for your oil-fired water heater, which includes an annual tune-up and 100 percent coverage for any labor or replacement parts needed with a repair.

Do you have a family member or friend with gas equipment? Our HVAC team is trained to work with those systems as well and Tracey Energy offers a service plan for natural gas heating equipment with the same level of service you'll find for our heating oil customers.

And it's not too soon to think about coverage for your air conditioning system. Before you know it, it'll be time to think about cooling so make sure you're covered when it's time to flip that switch.

Find details on all of our plans [on our website](#), or call our team at 203-777-5747 and we can provide all the details.

The Benefits of a Full-Service Heating Oil Provider

Tracey Energy is a full-service heating oil provider. That means we manage your fuel needs for you and provide more services than a cash-on-delivery service. Here are some of the many benefits of choosing Tracey Energy.

- With a full-service company, you receive very competitive prices on your fuel oil, and we will fill your tank on a schedule, so you never need to be concerned about your levels getting too low.
- With our full-service company, we offer budget plans that can spread your heating costs over 11 months, helping to avoid high bills in the colder months and making monthly budgeting easier.
- As a Tracey Energy customer, you receive priority treatment when there is an issue with your heating or cooling equipment.
- Tracey Energy gives you access to professionals to help with equipment installation quotes and financing as well as the actual installation of heating and cooling equipment.

We are always looking for ways to serve you better, including only using [Bioheat® fuel oil](#), a more efficient and environmentally friendly fuel oil option.



Low Monthly Payment Financing

Fair. Simple. Trustworthy.

APPLY NOW

Financing New Equipment? Start Here!

We're proud to be a NEIF-Approved Contractor for Home Energy Improvements! Now, you can improve your home's or business' comfort and energy efficiency with a simple and low monthly payment option through the **National Energy Improvement Fund (NEIF)**. Your low monthly payments will be quickly offset by the savings from your energy improvements.

NEIF will finance 100 percent of your energy improvements with fixed-rate monthly payments that make budgeting easy with no points, fees or closing costs. You will receive an instant credit decision after completing the easy, paperless application. Get started now!

[Get More Info & Start Application](#)



Our Annual Reminders About Trouble-shooting "No Heat" Issues

This is NOT the time of year when you want to find your heat isn't working. If you realize you're having an issue with your heating equipment, here are a few things to try before placing a service call and waiting for one of our HVAC professionals.

1. If you have an oil burning system, make sure there is oil in your tank
2. Confirm that your emergency switch is on (don't forget, you may have two)
3. Verify that the circuit breaker for your system hasn't tripped
4. Make sure your thermostat is in "heat" mode
5. Check the batteries in your thermostat
6. And, finally, push the "reset" button (**one time only**)

If all systems are "go" but your furnace or boiler still won't start, call us!



Kudos to Our Service Team!

I was already scheduled for annual service but switched over to Heat mode a few days early (since it was in the 40's overnight). We awakened to no heat and the service dept. rearranged the schedule to get someone out to fix and do maintenance within a few hours that same day! Excellent service and a very nice technician too!

—Eli S, Madison



Help with Heating Costs for Eligible Customers

We recognize fuel costs can be a burden for lower-income families and those facing financial difficulties. [Connecticut's Operation Fuel](#) may be able to help. They will begin accepting applications in early January. Watch their website for the announcement of when they will open the process for applying online. You can also meet with someone in person or call 2-1-1 for assistance.