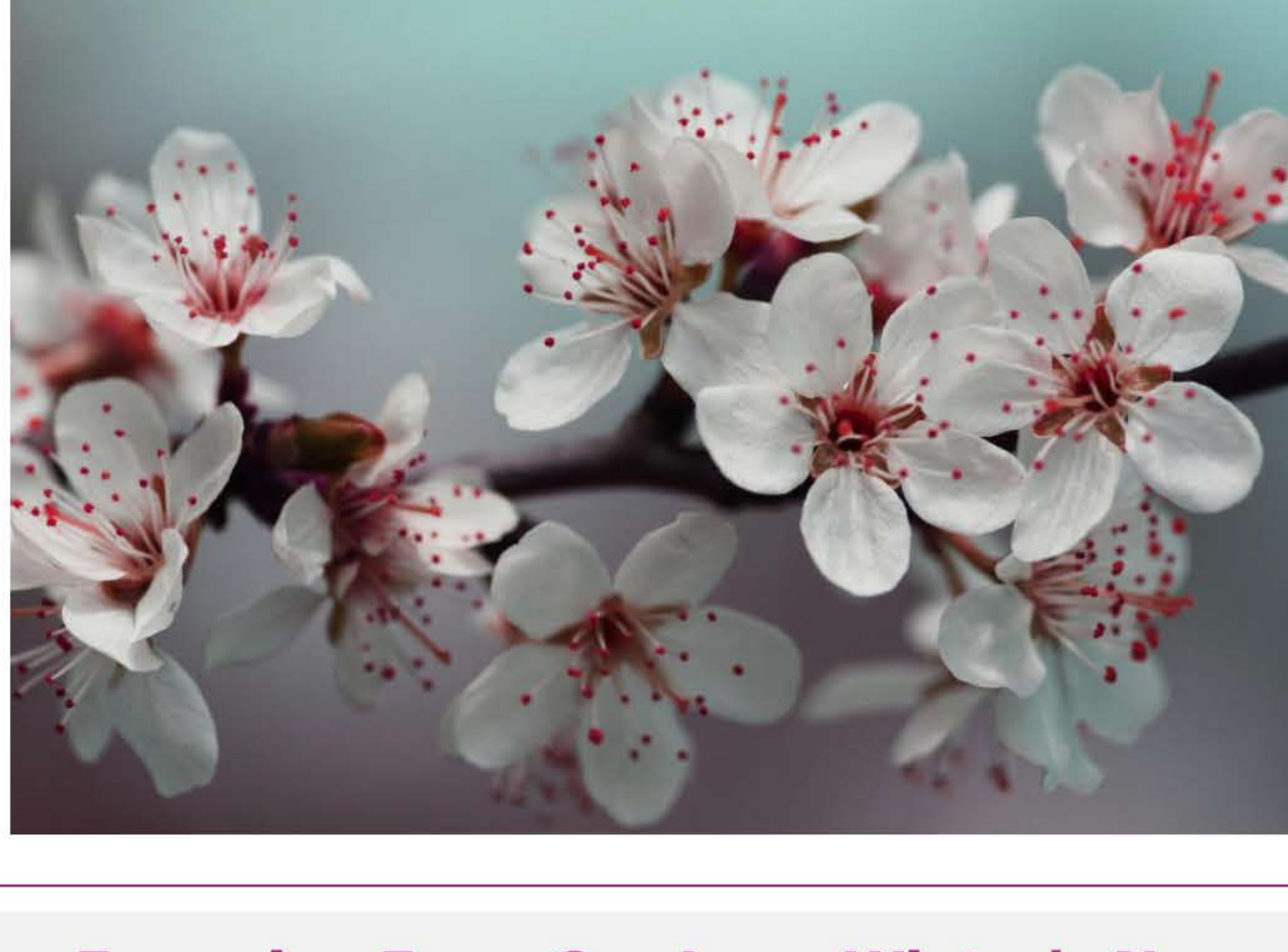


April, 2026



Emerging From Our Long Winter's Nap

April showers mean the liquid falling from the sky is no longer frozen, white, and in need of shoveling! I'm feeling optimistic enough to say the winter of 2025/26 is in the history books. Your heating system got a real workout, and I hope it kept you warm and comfortable. It will continue to do its job for several more weeks. If you found it wasn't working efficiently and this is its last season, let's talk. This is one "chore" you don't want to put off until next fall. New heating equipment is very cost-effective and can save you money by being more efficient. We can give you all the details.

The volatile energy market may have you concerned about oil prices. Be assured we are monitoring them daily and doing our best to provide you with fair prices during this challenging time.

As the weather becomes milder, this is the right time to think through your cooling needs. Maybe you are happy with your current system and it's time for a cleaning. Remember, as the pollen rises, you might be turning on your AC system to help with air filtering even before you need its cooling services. An effective AC system can make a world of difference for those of you who, like me, struggle with allergies or breathing issues. Also, if you've put an addition on your home or renovated a basement or that space above the garage, ductless units can be a perfect choice to both cool and heat this new area. Our HVAC team has years of expertise in installing these units and can give you all the information you need.

I hope you will have the chance to open a window or two, maybe get outside and find some of those spring flowers pushing through the dirt, and start thinking about putting the winter parka in the back of the closet. We all deserve to feel some warm sunshine! (Just remember the sunscreen.)

Best,
Jennifer

Call Us About AC Equipment 203-777-5747

Cleaning Up the Yard? Check Around Your Fill Pipe and Units

- As the snow and ice melt, they leave behind leaves, mud and debris that needs to be cleared from drainpipes and around your fill pipe.
- And don't forget clearing out the air vents and around your air conditioning units. Making sure these areas aren't clogged will help with the efficiency and effectiveness of your systems.



Update Your Contact Info



We're Using More Texts and Emails to Keep You Informed

Using texting and emails is more efficient, a timely way to stay in touch with you. It also saves trees by reducing the demand for paper, which conserves water, lowers energy usage, and reduces chemical waste associated with its production.

- **We will use texting** to let you know when to call to schedule your heating or air conditioning tune-up as well as when your service tech is on the way or has arrived at your home. Be assured that we will be judicious in using texting and will not provide your information to any other parties.
- We will be moving to **email** to send out service invoices and monthly statements. We will also continue to use email for general updates.

To ensure your information is accurate in our system, especially your email and cell phone number, visit the [Contact Us page](#) on our website and fill in the requested fields. Under the section, "I'd like information regarding," you can pick a category or just click "Other" and enter Update Account Information in the "Other" box.

Thank you for helping us keep our records up-to-date so we can serve you better, and for helping us move in a "greener" direction

Make Sure Your Equipment is Singing "In Tune"!



Contact Our HVAC Team

Whether it's getting that AC system in tip-top shape before Mother Nature turns up the sun, or cleaning and tuning up your heating system that's been working hard all winter, now is the time to get that appointment on the calendar. Our HVAC team is out servicing equipment and visiting customers like you to take care of your heating and cooling needs.

☆**Make sure your AC system is working perfectly before you reach for the "on" switch.** In addition to making sure you can cool down your home when temps start to soar, it's essential to make sure your AC filters are clean. Old, dirty filters will put dust, pollen and other irritants into the air, making respiratory issues worse. And **if new equipment might be part of your plan, now is the right time to consult with our team** about what the best system choice is for you.

☆Let us help you ensure your home will stay cool and comfortable before the blistering days of summer begin. **Don't delay scheduling your air conditioning tune-up** or an appointment for a technician to evaluate your equipment. It is a busy season already and we are currently scheduling appointments into May.

Ductless Units Still a Popular Option



when wall space isn't. An in-ceiling unit option is completely hidden from view. With a sleek design and quiet motor, ductless units are less obtrusive than clunky, inefficient, and unsightly window units, and can also deliver heated air in colder months.

❄️ Units are quiet, efficient and perfect for older homes or small apartments, as well as basements, new additions, sunrooms or even a garage.

❄️ Ductless units include a filter, so they purify and increase your air quality.

❄️ The outdoor unit, which includes a compressor, condenser coil and fan, requires a single hole in the wall for the wiring and refrigerant line, making this an easy, efficient, and versatile installation. The indoor unit has an evaporator coil and blower fan. Multi-zone systems use just one outdoor unit with up to five independent indoor units.

❄️ They are more efficient than traditional window unit systems: You may save up to 30 percent on the electricity you would use with traditional window AC units by eliminating leaks and poorly insulated ductwork. Ductless units have the added benefit of providing extra heat in the colder months.

Remember when you had that first small apartment and "air conditioning" meant a clunky unit you had to place in and out of the window at the beginning and end of the summer?

Remember how heavy it was, how much noise it made, the way it dripped, and how you lost your view of the outdoors? Those days are over because ductless units, or mini-split units, have changed the air conditioning game.

❄️ The indoor unit is usually mounted to the wall, though console units are also available

April 22: Get Outdoors and Celebrate Earth Day!

Earth Day began in 1970 and has become a world-wide event. It is dedicated to education and participation to celebrate Planet Earth. Projects include planting trees and flowers, picking up trash, and more. Want to learn more or get involved? Check out EarthDay.org!



We Love Your Mail!

"To My Good Friends at Tracey Energy:

Thank you for your trusted service and to Gary and his expert team – I am so pleased with the new air conditioning system. It performs even better than

you promised. My sincere best wishes."

- Bill L., New Haven