We are well into the heating season, and Mother Nature is ensuring our shovels get some use this year!
Even those of us who have to go to the back of closet to get a winter coat (umm, Ralph) have had to pull it out for some of our single-digit mornings. These temperatures underscore the need to make sure your heating equipment is in excellent condition and you've done all you can to ensure it is working efficiently.

One of the ways we are helping is by filling your tank with Bioheat® fuel, a blend of biodiesel that burns cleaner and more efficiently to keep your heating system cleaner. It's also better for the environment and domestically produced.

Consider the consequences of not having a service plan. A problem with your heating system could mean a very cold house very quickly. Conversely, our service plans give you the expertise of our HVAC team, coverage on many repairs, and discounts on others to get things up and running as quickly as possible. For pennies a day, you will have peace of mind. Call us. Let's discuss how one of our three service plan options fits into your budget.

Warmly,
Jennifer Tracey-Carlo
Ralph Carlo

Is That *SNOW?* Plan Ahead!

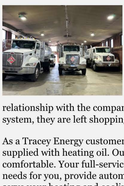
We haven't seen "real" snow in several years, but 2025/26 is reminding us that we live in New England. The Energy Co-op of Vermont deals with snow every winter, and they've offered some great advice for homeowners to ensure your heating oil deliveries continue without a hitch, no matter the weather.

- **Plow a 9-10-foot-wide path on your driveway to accommodate the delivery truck.** Salt or sand the driveway for traction.
- **Clear a four-foot-wide path to your fill pipe to accommodate the oil delivery driver.** Drivers need safe, quick access during busy winter conditions.
- **Mark the fill pipe's location with a tall flag** to ensure visibility.
- **Keep gates unlocked**
- **Keep your contact info current** in case we need to get in touch with you.
- **Clear your heating system's exhaust vents** (often on the side of your house) of snow and ice to prevents hazards.

Welcome to the Heart of Heating Season!

Here are some tips and tricks to help you navigate this chilly time of the year.

❄️ If you are leaving town for a while to escape to warmer climates, turn your heat down – but don't EVER turn it off. We recommend setting your heat to about 58 – warm enough to ensure you won't come home to frozen pipes but still low enough to save on heating costs.
❄️ If you travel frequently in the colder months, consider investing in a thermostat that is connected to a phone App. This way, you can check and manage the heat remotely, and you'll receive warnings if there's ever an issue.
❄️ If you hear of a family member or friend who is having issues with their home fuel provider, consider recommending Tracey Energy! Referrals are our best form of advertising, and we would love to welcome them to our company! PLUS you'll both receive a $75 credit. **See details here.**
❄️ Our team of HVAC professionals are ready to provide any services you need, from heating system cleanings and repairs to recommending and installing new equipment. Call us at 203-777-5747 for an appointment.



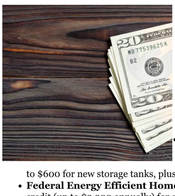
The Importance of Full-Service Providers

You've probably noticed billboards and ads touting "today's oil price." These companies rely on customers who shop around, monitor their own fuel levels, and place their orders directly with the oil company. There's no real relationship with the company, and if there's an issue with their heating system, they are left shopping around for services.

As a Tracey Energy customer, you have a partner to ensure your home is supplied with heating oil. Our priority is to keep your home warm and comfortable. Your full-service heating experience means we manage your fuel needs for you, provide automatic deliveries, and our HVAC team is ready to serve your heating and cooling needs. Here are some of the many benefits of choosing Tracey Energy.

1. With a full-service company, you receive very competitive prices on your fuel oil, and we will fill your tank on a schedule, so you never need to be concerned about your levels getting too low.
2. You have access to budget plans that can spread your heating costs over 11 months, helping to avoid high bills in the colder months and making monthly budgeting easier.
3. You receive priority treatment when there is an issue with your heating or cooling equipment.
4. Our HVAC team provides heating and cooling equipment installation quotes and financing as well as the actual equipment installation.

2025 Tax Rebates on New Equipment



A new year brings up the "T" word: Taxes. Soon, you'll begin that process that rates up there with some of our most unpleasant chores. But if you purchased new heating system equipment (and other home improvements targeting energy efficiency), you might be eligible for state and/or federal rebates. Here's some info on how to see if you qualify.

Programs to check out:

- **Upgrade & Save Connecticut Rebate Program:** Provides up to $1,000 for high-efficiency oil boilers/furnaces and up to $600 for new storage tanks, plus a federal tax credit benefit.
- **Federal Energy Efficient Home Improvement Credit (25C):** A 30% tax credit (up to $3,200 annually) for qualifying heat pumps, furnaces, boilers, and other upgrades, ending Dec. 31, 2025.

How to Get Started

1. **Visit Energize CT:** Check eligibility and see program specifics.
2. **Check Federal Rules:** Understand the IRA 25C credit details on the IRS website for equipment purchased by the end of 2025.

If your fuel bills have become a burden, Operation Fuel may be able to help. **Visit their website** for information on how to apply and who is eligible.

OPERATION FUEL
power for good

Feeling Welcomed!

"AT cleaned my furnace. Excellent job. Explained everything in detail, cleaned up after himself. Went above and beyond the call. Professional, courteous and polite.

"I'm a brand new customer and I purchased a service contract. Paid for one year and two additional years was included plus three cleanings. One per year. I highly recommend doing business with them. One of the owners Ralph came out from behind the desk during a visit to their office; shook my hand and introduced himself. Welcomed me as a new customer. Five stars!"
--Sephene, New Haven