



Unpacking Our Move



I can print from my computer and I've found my stapler. The Tracey Energy employees have settled into their new spaces. Things are starting to fall into place, and we are working very hard to finish the process. Thank you so much for your patience and your good wishes during this transition. We are so grateful for our customers and the relationships we've formed with you.

There are two areas for your attention.

- Mail-forwarding from Howard Ave. has been slow, and I **strongly encourage you to send any correspondence or payments to our new address: P.O. Box 388, Guilford, CT 06437.**
- Also, if you've had a recent oil delivery, you received one of our new tickets and mailers. I hope you will find this convenient; please note that with this new ticket, we will not be mailing out additional invoices, which will be more efficient for all of us.

As always, we are here to help you with your home fuel needs and service your equipment. Our service and delivery teams are grateful to you for being our partners this winter in managing the snow to ensure we can access your home and/or fill pipe. Now let's look for some warmer weather in the forecast!

Best,
Jennifer Tracey-Carlo



Equipment Issues? Let's Talk.

Are you feeling like this was the last winter for your 20+ year-old furnace or boiler? Or are you planning to get rid of those window-unit air conditioners and install ductless units or a whole-house system? Then now is the time to call Tracey Energy and talk with our HVAC team. We work with top manufacturers, and we can counsel you on what will work best, help to get it ordered, and schedule installation. We can also talk with you about any available equipment rebates and financing options.

LET'S TALK! 203-777-5747



YOU Are Our Secret Weapon for New Customers!

When a customer is happy with a company or service, they tell their family and friends. And when someone is not satisfied, they start to ask people they trust who they use for that service. All the fancy ads in the world can't match a referral from a trusted colleague. And our Tracey Energy customers have referred many customers to us. In appreciation, we offer some very enticing incentives!

- **Refer a new customer**, and when they place their first order, you will receive a \$75 heating oil credit.
- When a new customer signs up for one of our Comfortmaster® Service Plans, they will get THREE years for the price of ONE! That includes an annual inspection.
- You can refer as many people as you like and receive this special offer for each one!
- And we always deliver premium Bioheat® Fuel, a blend of biodiesel that is better for the environment and your equipment because it burns cleaner.

REFER A NEW CUSTOMER

Heating Oil has Changed: Bioheat® Fuel



We continue to deliver a 10-percent premium blend of Bioheat® fuel which is more environmentally friendly and burns cleaner. That means it's more efficient for your heating equipment. mybioheat.com provides great information about why this fuel oil is so important. Here are some facts.

FACT: Bioheat® fuel is the only liquid heating fuel that can lower carbon emissions. Current blends are already low carbon, and the industry is moving toward higher blends of biodiesel with goals to reach **net-zero carbon emissions in the future.**

FACT: Bioheat® fuel is renewable because the biodiesel used to make it comes from a diverse **variety of renewable agricultural by-products,** including soybean oil, inedible corn oil, used cooking oil, fats and tallows, canola, and other recycled oils.

FACT: Bioheat® fuel reduces sulfur oxides, CO2, particulate matter, and mercury emissions.

FACT: The Bioheat® fuel industry supports **more than 62,000 jobs in the US,** and Bioheat® fuel is delivered by local, multigenerational family businesses that employ members of their communities.

FACT: Bioheat® fuel requires no modifications to your heating system. It can be used in your existing heating system right now!

FACT: Bioheat® fuel is valued and priced comparably to traditional liquid heating fuels on the market. That's a win for you and your heating equipment, for the environment, and for your budget!



We Love Long-term Relationships!

"I have been a customer of Tracey Energy Services for over 15 years. The staff is always courteous. They respond promptly to your service call and consult with you to make sure you understand what the problem is. They assist you in any way they can to make sure you get the best price on heating oil. It is a pleasure doing business with them. If you are looking for an oil company, I highly recommend Tracey Energy Services."
--Kay J.

